



Easy Read Compliments, Complaints & Feedback

How To File a Compliment,
Complaint or Give Feedback



This document is to help you **Complain** or give us **Feedback**.



It is okay to complain if you are not happy. Tell us when you are upset about:

- Your supports
- Workers
- Us (M&M Support Solutions)



You can talk to **M&M Support Solutions** on **0417 095 226**.



You can ask someone **you trust** to help you complain.



You can ask an **Advocate** to help you. An **Advocate** is someone who speaks up for you if you cannot speak up for yourself.



Not sure who to help you.
Talk to **Menno or Katie** who will help
you find someone.



We will try to **fix** your problem.
We will **talk** to you about your problem.



Shh!!
We will keep anything you say **private**.



Not Happy?
You can tell:
NDIS Commission
1800 03 55 44 (This is a free call from
landlines)
Or online
<https://www.ndis.gov.au/contact/feedback-and-complaints-form>